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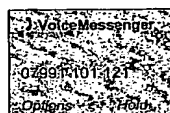
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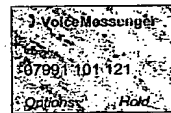
(54) Title: A METHOD OF GENERATING A SMS OR MMS TEXT MESSAGE FOR RECEIPT BY A WIRELESS INFORMATION DEVICE



Press and hold the 2 key to connect



Dial or speak the destination number



Speak your message, then say 'Send', hang-up or press * to send a new message

(57) Abstract: A spoken message that a user wishes to have converted to a SMS or MMS message is received at a voicemail server and converted to an audio file format; it is then sent or streamed over a wide area network to a voice to text transcription system comprising a network of computers. One of the networked computers plays back the voice message to an operator and the operator intelligently transcribes the actual message from the original voice message by entering the corresponding text message (actually a succinct version of the original voice message, not a verbose word-for-word conversion) into the computer to generate a transcribed text message. The transcribed text message is then sent to the wireless information device from the computer as a SMS or MMS text message. Because human operators are used instead of machine transcription, voicemails are converted accurately, intelligently, appropriately and succinctly into text messages (SMS/MMS).



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